

MCRRT Quick Stats

July 2015 to December 2019

The Mobile Crisis Rapid Response Team (MCRRT) is a co-response program that pairs a mental health professional from Canadian Mental Health Association Niagara with a specially-trained, uniformed officer of the Niagara Regional Police Service to respond to 911 mental health calls. The mental health worker and police work together to collaboratively de-escalate crisis situations and connect individuals to appropriate supports and services at the time of their crisis. The MCRRT started in July 2015 with daily seven-hour shifts and since March 2017 has operated on daily 12-hour shifts.

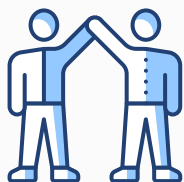
The following statistics represents the work of just one MCRRT in one police district since program launch.



2,783 individuals served



3,803 face-to-face interactions



1 MCRRT team supports St. Catharines/Thorold district



2,986 connections to service



2,790 calls diverted from hospital stays



3,194 interactions were de-escalated without police apprehension



Canadian Mental Health Association
Ontario

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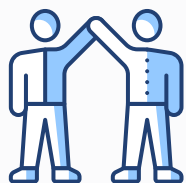
January 2019 to December 2019



612 individuals served



868 face-to-face interactions



1 MCRRT team supports St. Catharines/Thorold district



688 connections to service



623 calls diverted from hospital stays



7 days/week
12 hours a day (noon to midnight)
365 days/year



717 interactions were de-escalated without police apprehension



Canadian Mental Health Association
Ontario